

Tactical Research & Targeted Prospecting Case Study

Q4, 2018

This analysis is focusing on a 5 month period: June 2018 - Oct 2018.

The Agreement:

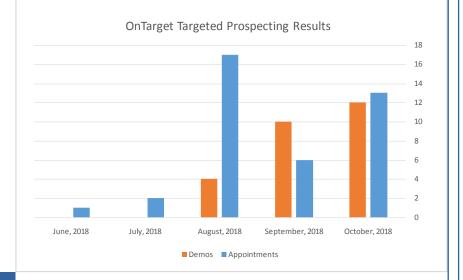
- ► Research Contact Centers
- ► Integrated prospecting campaign (email & telemarketing)
- Coordinate initial relationship development calls followed by demos

- ► Researched and prospected on list of over 600 contact centers as determined by client.
- ► Target prospect is Director of Customer Experience or Operations Manager.
- ➤ 50% of initial relationship development calls yielded demonstrations of software.
- ► Over-delivered expected performance by 12%.

OnTarget Partners marketing, sales and research solutions support B2B Executives and Marketers by offering "Intelligence for Business®" via specific lines of service, delivered primarily on an outsourced basis.

OnTarget Services:

- Tactical Research
- Digital Marketing
- Targeted Prospecting
- Lead Processing
- Marketing Analytics



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Tactical Research Yielded:

- 600 Contact Centers
- 1200+ Contacts
- Direct Phone Numbers
- Email Addresses